

NCQA Software CertificationSM

Certification Report for Innoapp, LLC



CERTIFICATION OUTCOME

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| Date of Certification Report | February 24, 2010 |
| Name of Certified Product | Innoapp HEDIS |
| Version Number of Certified Product | V2010.1.2.24 |
| Version of HEDIS Technical Specifications | HEDIS [®] 2010 |
| Overall Certification Outcome | CERTIFIED |

MEASURE DETAIL

| Measure | | Status | Date |
|---------|---|--------|-----------|
| ABA | Adult BMI Assessment | Pass | 1/27/2010 |
| BCS | Breast Cancer Screening | Pass | 1/27/2010 |
| COL | Colorectal Cancer Screening | Pass | 1/28/2010 |
| GSO | Glaucoma Screening in Older Adults | Pass | 1/28/2010 |
| COA | Care for Older Adults | Pass | 1/28/2010 |
| SPR | Use of Spirometry Testing in the Assessment and Diagnosis of COPD | Pass | 1/31/2010 |
| PCE | Pharmacotherapy Management of COPD Exacerbation | Pass | 1/31/2010 |
| ASM | Use of Appropriate Medications for People With Asthma | Pass | 2/22/2010 |
| CMC | Cholesterol Management for Patients With Cardiovascular Conditions | Pass | 1/31/2010 |
| CBP | Controlling High Blood Pressure | Pass | 2/1/2010 |
| PBH | Persistence of Beta-Blocker Treatment After a Heart Attack | Pass | 1/31/2010 |
| CDC | Comprehensive Diabetes Care | Pass | 2/9/2010 |
| ART | Disease Modifying Anti-Rheumatic Drug Therapy in Rheumatoid Arthritis | Pass | 1/31/2010 |
| OMW | Osteoporosis Management in Women Who Had a Fracture | Pass | 2/1/2010 |
| AMM | Antidepressant Medication Management | Pass | 2/7/2010 |
| FUH | Follow-Up After Hospitalization for Mental Illness | Pass | 2/9/2010 |
| MPM | Annual Monitoring for Patients on Persistent Medications | Pass | 2/10/2010 |
| MRP | Medication Reconciliation Post-Discharge | Pass | 1/31/2010 |
| DDE | Potentially Harmful Drug-Disease Interactions in the Elderly | Pass | 2/11/2010 |

| Measure | | Status | Date |
|---------------------|--|--------|-----------|
| DAE | Use of High-Risk Medications in the Elderly | Pass | 2/11/2010 |
| AAP | Adults' Access to Preventive/Ambulatory Health Services | Pass | 2/13/2010 |
| IET | Initiation and Engagement of Alcohol and Other Drug Dependence Treatment | Pass | 2/12/2010 |
| FSP | Frequency of Selected Procedures | Pass | 2/13/2010 |
| AMB | Ambulatory Care | Pass | 2/14/2010 |
| IPU | Inpatient Utilization—General Hospital/Acute Care | Pass | 2/14/2010 |
| NON | Inpatient Utilization—Nonacute Care | Pass | 2/14/2010 |
| IAD | Identification of Alcohol and Other Drug Services | Pass | 2/15/2010 |
| MPT | Mental Health Utilization | Pass | 2/14/2010 |
| ABX | Antibiotic Utilization | Pass | 2/13/2010 |
| ORX | Outpatient Drug Utilization | Pass | 2/13/2010 |
| RDI | Relative Resource Use for People With Diabetes | Pass | 2/23/2010 |
| RCA | Relative Resource Use for People With Cardiovascular Conditions | Pass | 2/24/2010 |
| RHY | Relative Resource Use for People With Hypertension | Pass | 2/24/2010 |
| RCO | Relative Resource Use for People With COPD | Pass | 2/23/2010 |
| ENP | Enrollment by Product Line | Pass | 1/26/2010 |
| EBS | Enrollment by State | Pass | 1/26/2010 |
| LDM | Language Diversity of Membership | Pass | 1/26/2010 |
| RDM | Race/Ethnicity Diversity of Membership | Pass | 1/26/2010 |
| TLM | Total Membership | Pass | 2/13/2010 |
| Systematic Sampling | | Pass | 2/3/2010 |

If you have questions about any information contained in this report please contact Anne Marie Smith, Program Director at 303-651-6995 or smith@ncqa.org.

PRODUCT AND PROCESS INFORMATION

Certification Process

Vendors receive unique sets of randomly generated member-level test data, or “test decks,” which they process for each measure their HEDIS software calculates. The vendors’ results are compared to the expected results to determine if the software computed HEDIS correctly for numerators, denominators, and exclusions. If not, the vendors can correct the code, get a new deck, and repeat the process.

Product Overview

Innoapp HEDIS is a SQL Server/ASP.NET based HEDIS reporting engine. Innoapp HEDIS calculates 39 measures, as well as the systematic hybrid samples, included in the NCQA’s HEDIS Software CertificationSM Program. Innoapp HEDIS determines rates and scores for all product lines: commercial, Medicare and Medicaid.

Process

Innoapp receives and imports client data into the Innoapp HEDIS engine. Once the HEDIS engine completes the rating process, clients access results via an integrated web portal. The web portal contains measure results, reports and capability to download the completed IDSS and PLS files for submission to NCQA by clients.

File Layout Information

Innoapp HEDIS provides a set of simple flat file layouts. As an additional service, Innoapp HEDIS can perform data conversion for clients into the required layouts.